

Use PA 2-1-1 SW (Southwestern Pa.)

2-1-1 was established in 2011 in Southwestern Pennsylvania to provide residents with a one-stop resource to locate providers of human and social services.

2-1-1 IS NOT the number to call to report the abuse or neglect of a child or older adult.

To report child abuse or neglect, call 412-473-2000.

To report older adult abuse or neglect, call 412-350-6905.

Call 9-1-1 for emergencies.

To get mental health or substance use crisis intervention, call 1-888-796-8226.

2-1-1 SW professional staff are prepared to answer questions regarding human and social services in Allegheny County and southwestern Pa. Calls are answered 24 hours a day. Allegheny County information and referral specialists are available from 8:30 a.m. to 4:30 p.m.

Use **1-888-553-5778** if your telephone service provider does not yet support 2-1-1.

Topics include:

Basic Needs	food, for those who are low-income unable to leave their homes heating and other utility assistance housing, for those at risk of being evicted in emergency situations who are homeless who are older who have a disability transportation, for older adults those with a disability those who are on MA	Foster care and adoption	for those interested in providing temporary or permanent care for children
		General support	for families for parents (mothers and fathers) for older adults for persons with disabilities for veterans for young adults
		Health-related	health insurance mental health physical health pregnancy newborn school-aged children adults recovery services/supports for those with mental health concerns for those with D&A concerns substance abuse (D&A) referrals
Education	child care early childhood education (Head Start, Early Head Start) GED/literacy/ESL		
Employment	job search job training		

PA 2-1-1 SW serves: Allegheny, Armstrong, Beaver, Butler, Fayette, Greene, Indiana, Lawrence, Mercer, Washington, Westmoreland counties.